

Privacy

General Statement of Privacy

Welcome to the DNG ISAC website (“Site”) for the Downstream Natural Gas Information Sharing & Analysis Center (DNG ISAC) administered by the American Gas Association (AGA). The DNG ISAC and AGA are committed to respecting your privacy and protecting any personally identifiable information that you provide. Except as indicated below, neither the DNG ISAC nor AGA will sell, rent or share any personally identifiable information that you provide without your consent.

Collection of Non-Personally Identifiable Information

Our web servers automatically capture non-personally identifiable information including, but limited to, your domain name, the IP address of the web page from which you enter our site, the pages that you visit on our site, the click-through rates, and the amount of time that you spend here. However, the individual user will remain anonymous. We may use and analyze this data for trends and to improve our site. Any non-personally identifiable information that we give to third parties will be provided in aggregate form only.

Collection of Personally Identifiable Information

When you engage in activities such as registering for events or to order various DNG ISAC or AGA publications, you may be required to submit personal information. This information will include data such as your name, company name, address, phone number, fax number, and e-mail address. This information may be shared with other event attendees, event sponsors or third parties providing services to the DNG ISAC or AGA. If you choose not to provide the information that is requested, you may continue to visit the site but you may be unable to access certain offers, services or secure pages. Neither the DNG ISAC nor AGA will provide any personally identifiable information to any other third parties without your consent. However, the DNG ISAC and AGA reserve the right to provide personally identifiable information to third parties if either reasonably believes that this release of information is necessary: 1. to comply with legal requirements or legal process; 2. to protect and defend the rights or property of the DNG ISAC or AGA; or 3. to protect the other users of the site or the public.

Bulletin Board

You understand and agree that neither the DNG ISAC nor AGA is responsible for any information that you provide on a bulletin board or other open forums and recognize that others may collect and use any information that you provide.

Privacy with Respect to Minors

Neither the DNG ISAC nor AGA knowingly collects or uses information from children under the age of 13 without the consent of a parent or guardian.

Cookies

When you visit our web site, we may place a cookie on your computer that will allow us to track your visit to our site and help us to improve the site. The cookies will not provide the DNG ISAC or AGA with any personally identifiable information about you.

Other Web Sites and Links

DNG ISAC web site contains links to other web sites including third party service providers who may provide, among other things, event registration, online-survey, and publication sales services. If you choose to use any of these links, you will be leaving DNG ISAC's web site and going to a new web site. Protection of your privacy at these linked sites will be governed by the privacy policy at that site. You should take the time to read the privacy policies at these sites. Unless otherwise explicitly stated, we are not responsible for the privacy practices of such sites or the use of any information that you provide. You are also subject to their terms and conditions and/or end user license agreements.

Security

Although our site has industry standard security measures in place to protect the loss, misuse and alteration of the information that is under our control, neither the DNG ISAC nor AGA can guarantee complete security.

International User

Irrespective of your domicile or place of doing business, by using this web site, you agree that the DNG ISAC and AGA may collect, use and transfer your information as described in this Privacy Policy Statement.

Changes to Policy

This policy may change over time. Your continued use of the site after these changes are posted constitutes your agreement to the changes with regard to information collected.

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